

CARDINAL Tracking, Inc. RMA Form

RMA INSTRUCTIONS:

- * CHECK STATUS AT THE FOLLOWING WEBSITE:
<http://www.cardinalmobile.com/rma.asp?company=CTI>
- * ONE SHEET PER RMA
- * BOX UNIT PROPERLY FOR SAFE SHIPPING
- * PLEASE SEND WITH FULLY CHARGE BATTERIES
- * KEEP ONE COPY FOR YOUR RECORDS
- * DO NOT INCLUDE ACCESSORIES (CABLES, POWER SUPPLIES, SCANNERS, PRINTERS, OR CASES) WITH THIS RMA
- * CARDINAL TRACKING, INC. IS NOT RESPONSIBLE FOR MEMORY LOSS
- * SHIP TO:

CARDINAL TRACKING, INC.
ATTN: RMA # (5-DIGIT NUMBER)
1825 Lakeway Drive, Suite 100
Lewisville, TX 75057

COMPANY NAME: _____

CONTACT NAME: _____

ADDRESS: _____

PHONE: _____

FAX: _____

E-MAIL: _____

RMA #: _____

**WARRANTY TYPE: _____ EXP. DATE: _____

** Non-warranty repairs will be processed when authorization for payment has been received via credit card number, purchase order number, or COD. All return shipments will be sent UPS ground. The cost for expedited service shall be borne by the client.

** Warranty/Extended Warranty and/or Maintenance Agreements will be processed as soon as possible. Return shipment will be in the same manner in which is was received. If the need should arise to expedite the service, the cost shall be borne by the client.

INITIAL PROBLEM: _____

HANDHELD SERIAL #: _____

PRINTER/ACCESSORIE SERIAL # (IF APPLICABLE) : _____

COMMENTS: _____

